## CONSUMER ORIENTATION ACKNOWLEDGEMENT



## As a consumer of Pathways, Inc., upon admission I have been instructed in or given written materials regarding:

- Rights and responsibilities of the person served.
- Notice of Privacy Practices
- Grievance and appeal procedures.
- Ways in which input is given.
- The organization's:
  - 1. Confidentiality policies.
  - 2. Intent/consent to treat.
  - 3. Behavioral expectations of the person served.
  - 4. Transition criteria and procedures.
  - 5. Discharge criteria.
  - 6. Response to identification of potential risk to the person served.
  - 7. Access to after-hour services.
  - 8. Standards of professional conduct related to services.
  - 9. Requirements for reporting and/or follow-up for the mandated person served, regardless of his or her discharge outcome.
- An explanation of any and all financial obligations, fees, and financial arrangements for services provided by the organization.
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- The program's health and safety policies regarding:
  - 1. The use of seclusion or restraint.
  - 2. Use of tobacco products.
  - 3. Illegal or legal drugs brought into the program.
  - 4. Prescription medication brought into the program.
  - 5. Weapons brought into the program.
- Missed Appointment Policy

- The program rules and expectations of the person served which identifies the following:
  - 1. Any restrictions the program may place on the person served.
  - 2. Events, behaviors, or attitudes and their likely consequences.
  - 3. Means by which the person served may regain rights or privileges that have been restricted.
- Familiarization with the premises, including emergency exits and/or shelters, fire suppression equipment, and first aid kits.
- Education regarding advance directives, if appropriate.
- Identification of the purpose and process of the assessment.
- A description of:
  - 1. How the person-centered plan will be developed, how a crisis/suicide prevention plan is created, and how a Psychiatric Advance Directive is followed.
  - 2. The person's participation in goal development and achievement.
  - 3. The potential course of treatment/services.
  - 4. How motivational incentives may be used.
  - 5. Expectations for legally required appointments, sanctions, or court notifications.
  - Identification of the person(s) responsible for service coordination

Client ID: \_\_\_\_\_

Consumer Name

Signature of Consumer

Signature Parent/Guardian

Witness Signature

Date: \_\_\_\_\_